

Section 13.5: Operating System Troubleshooting

Total Time: About 115 minutes

This section discusses troubleshooting operating system problems.

Log into LabSim and complete the tasks listed under Resources for each of the items listed below:**13.5 Operating System Troubleshooting**

- 13.5.1 Common Operating Systems Issues 1 (17:03)
- 13.5.2 Common Operating Systems Issues 2 (14:33)
- 13.5.3 Troubleshooting Applications (25:05)
- 13.5.4 Application Troubleshooting Facts
- 13.5.5 Windows Boot Process (13:32)
- 13.5.6 Boot Process Facts
- 13.5.7 Modifying the Boot Order (8:46)
- 13.5.8 Configure the Boot Order
- 13.5.9 Troubleshoot the Boot Order
- 13.5.10 **16** Exam Questions

Section 13.6: Windows Recovery

Total Time: About 60 minutes

This section discusses system recovery procedures.

Log into LabSim and complete the tasks listed under Resources for each of the items listed below:**13.6 Windows Recovery**

- 13.6.1 System Recovery (13:53)
- 13.6.2 Using Windows Recovery Options (17:42)
- 13.6.3 Using Restore Tools (20:08)
- 13.6.4 System Recovery Facts
- 13.6.5 **5** Exam Questions

Section 13.8: Security Troubleshooting

Total Time: About 25 minutes

This section discusses the basics of troubleshooting workstation security issues.

Log into LabSim and complete the tasks listed under Resources for each of the items listed below:**13.8 Security Troubleshooting**

- 13.8.1 Common Security Issues (15:36)
- 13.8.2 Security Troubleshooting Facts
- 13.8.3 **5** Exam Questions