

MindLinks – Browser Configurations and Required Plugins

Updated 06/27/2014

Please Note: While the specific configuration and requirements for MindLinks will vary depending on the content being accessed, there are however some basic setup rules to follow that cover just about everything. They are as follows:

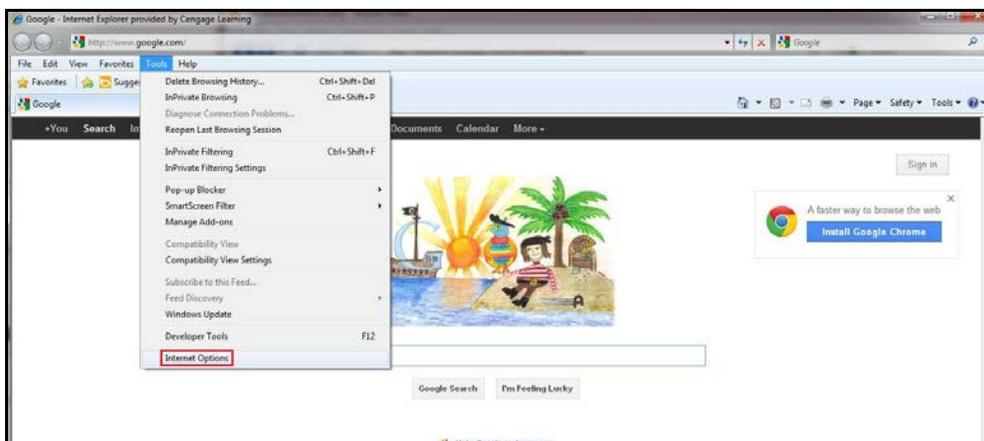
Disable Pop-Up Blockers, Enable Third-Party Cookies

Internet Explorer

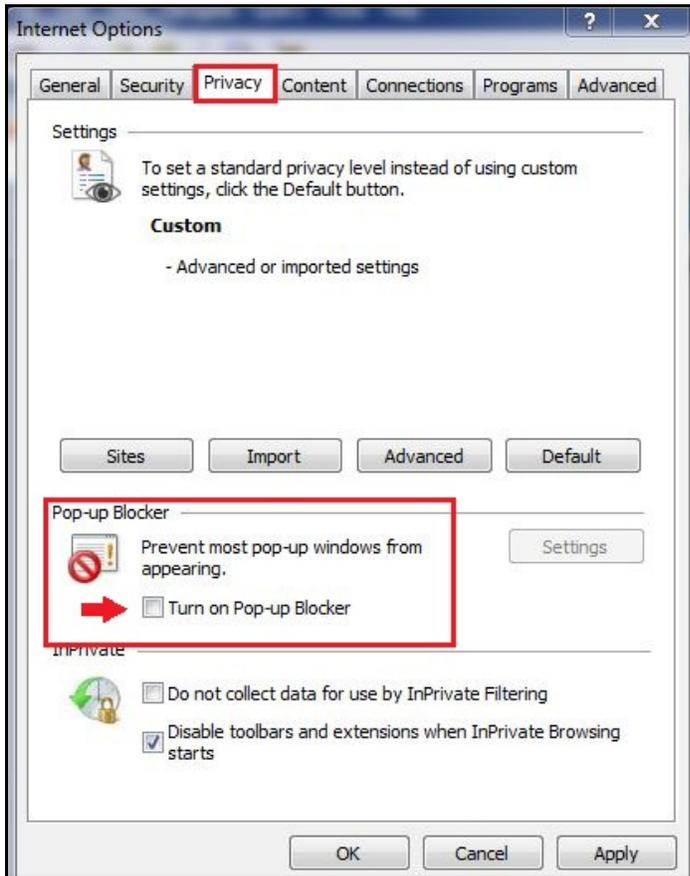
Depending on the version of IE, click on **Tools** in the top, left corner or on the **Gear Icon** in the top, right corner:



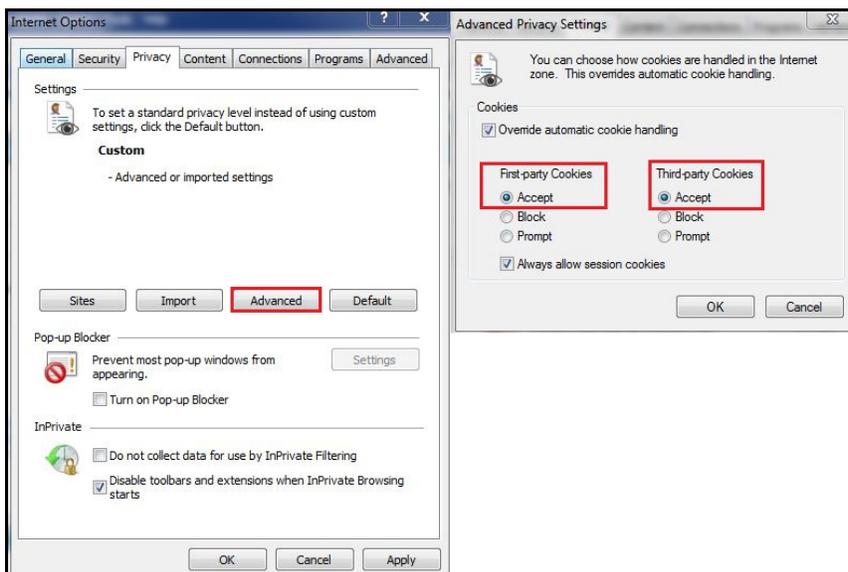
From the *Tools* menu, click **Internet Options**:



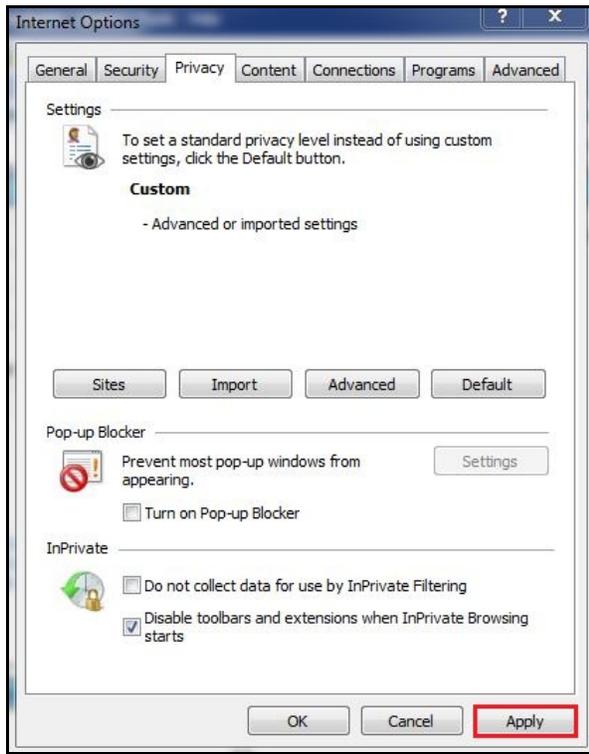
Click the **Privacy** tab. Under *Pop-up Blocker*, uncheck the **Turn on Pop-up Blocker** box to allow pop-ups:



Click the **Advanced** button under *Settings*. In the *Advanced Privacy Settings* window, click **Accept** for First-Party and Third-Party Cookies, and then click **OK**:



Click **Apply** to accept the new settings and then click **OK**:

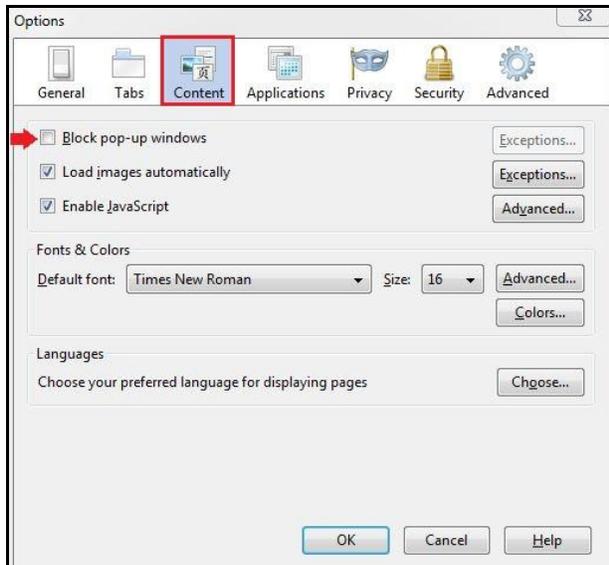


Firefox

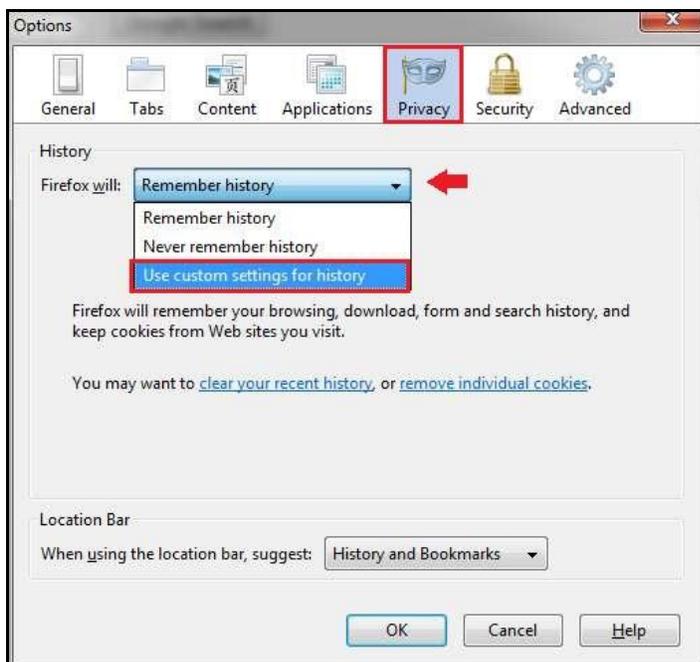
Select the orange **Firefox** dropdown menu from the top, left corner of the screen and then select **Options**:



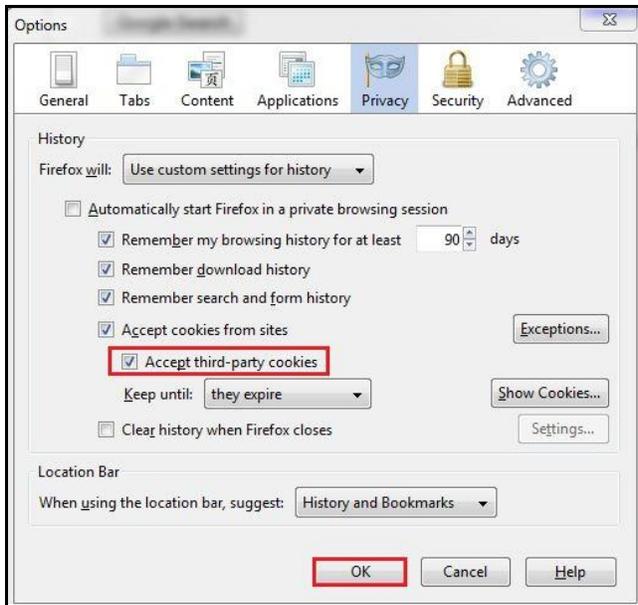
Select the **Content** tab. Uncheck the **Block pop-up windows** if it is checked, then click **OK**:



Select the **Privacy** tab and click the *History* drop down box. Select **Use custom settings for history**:



Check **Accept third-party cookies** and click **OK**:

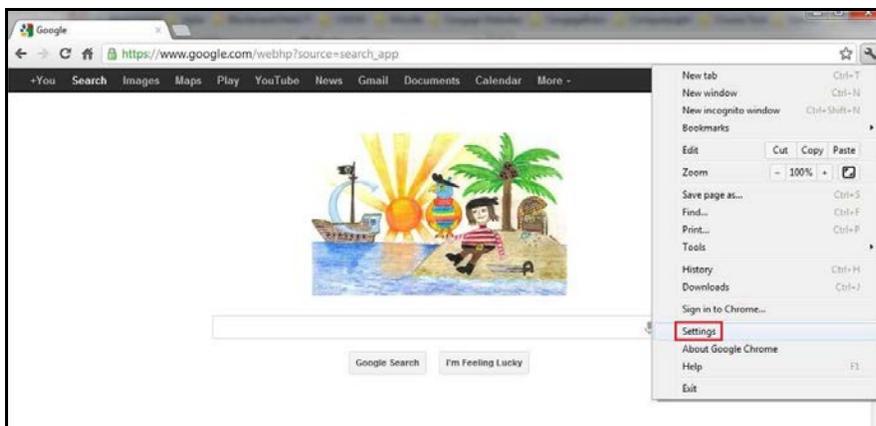


Google Chrome

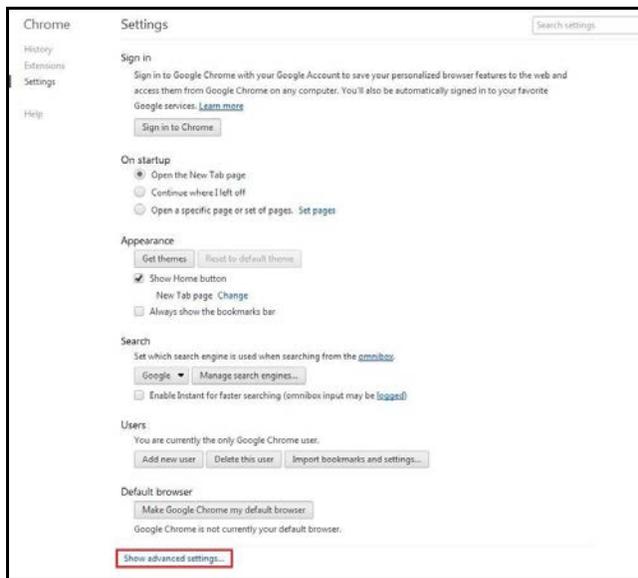
Click on **Customize and Control Google Chrome** (the three horizontal lines) in the top, right corner:



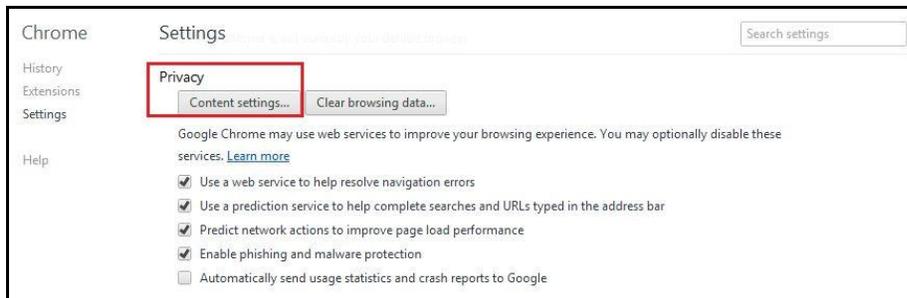
From the drop down menu, click **Settings**:



In the *Settings* menu, click **Show advanced settings...**:

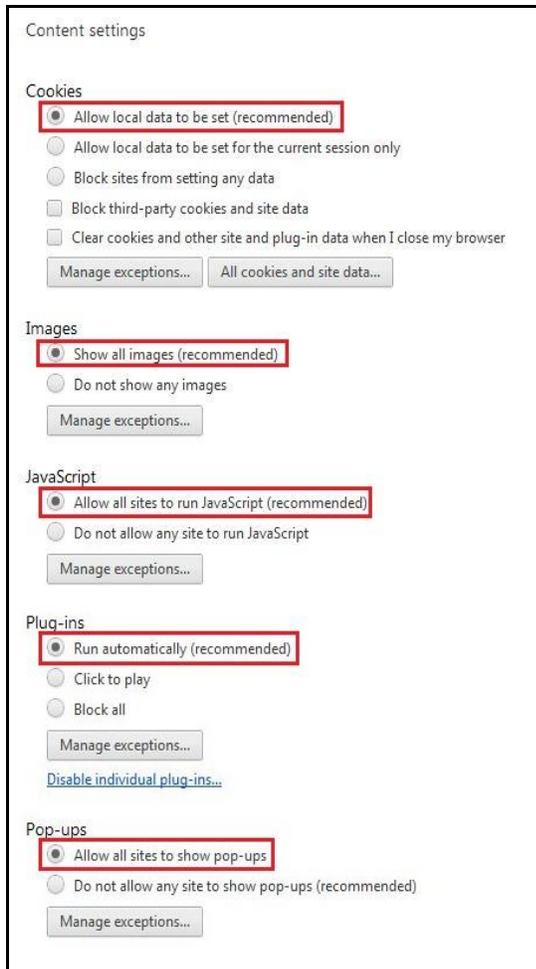


Under *Privacy*, click **Content Settings...**:

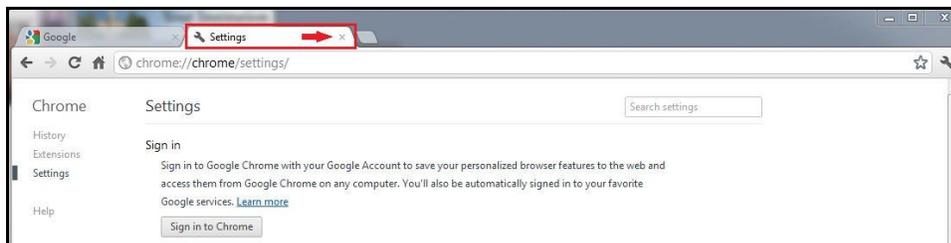


In the *Content settings* menu, select the following options:

- Cookies*: Allow local data to be set (recommended)
- Images*: Show all images (recommended)
- JavaScript*: Allow all sites to run JavaScript (recommended)
- Plug-ins*: Run automatically (recommended)
- Pop-ups*: Allow all sites to show pop-ups

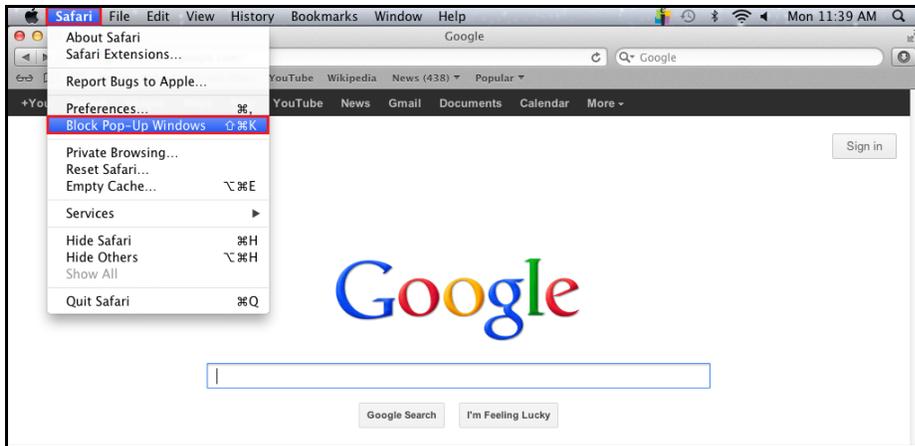


Close the settings tab on the top of the browser:

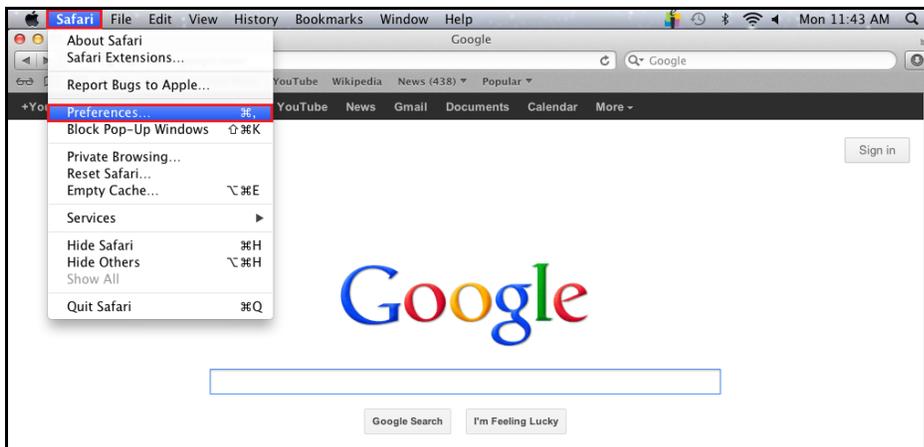


Safari

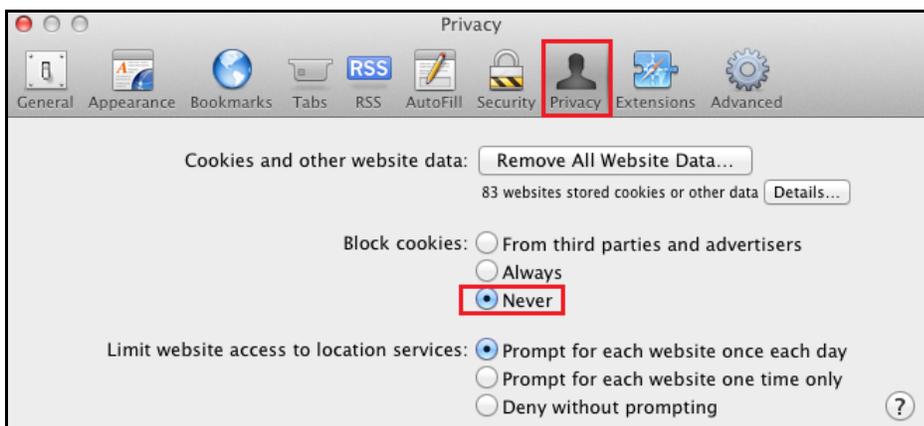
Click **Safari** located, in the top left corner of the browser. If the **Block Pop-Up Windows** is checked, click this option to enable pop-ups:



After enabling pop-ups click on the **Safari** menu and select **Preferences**:



Click on **Privacy**, and then next to the *Block cookies* section select **Never**:



Java

MindLinks requires Java to run. It is recommended to have version 6 (u31) or later. If there is an older version of Java on the computer, a “Content Player Cannot Launch” error may come up when clicking on the digital product. If this occurs, have the user uninstall all older versions of Java and then download the latest version of Java from the link below:

<http://www.java.com>

Please Note: Due to heightened security settings with newer versions of Java [Java 7(u51) and above], it may be necessary to add certain websites to the Exception Site List in Java. Please see the document **How to Fix the Java Security Issue** for instructions on doing this.

Recommended Software

Adobe Flash or Adobe Shockwave may be required for some content. You may download the necessary plug-ins at the links below:

- Adobe FlashPlayer: <http://get.adobe.com/flashplayer/>
- Adobe ShockWave: <http://get.adobe.com/shockwave/>

Some videos may require you to install a player such as Apple’s Quicktime, which can be downloaded at this link:

- <http://www.apple.com/quicktime/download/>

Recommended Internet Connection

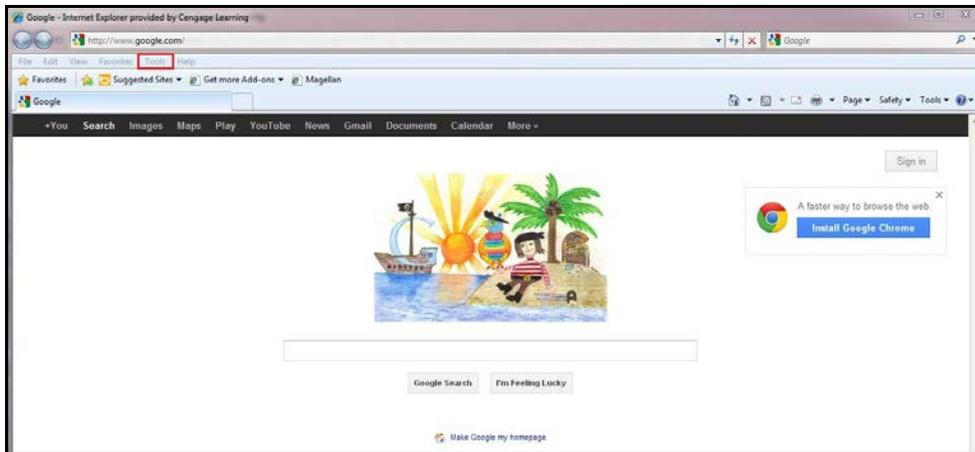
It is recommended that a stable, hard-wired, broadband (high-speed) internet connection be used when accessing the product. Wireless connections are not recommended due to the amount of data and frequency of data transfer that occurs within the course.

Allowing Mixed Content

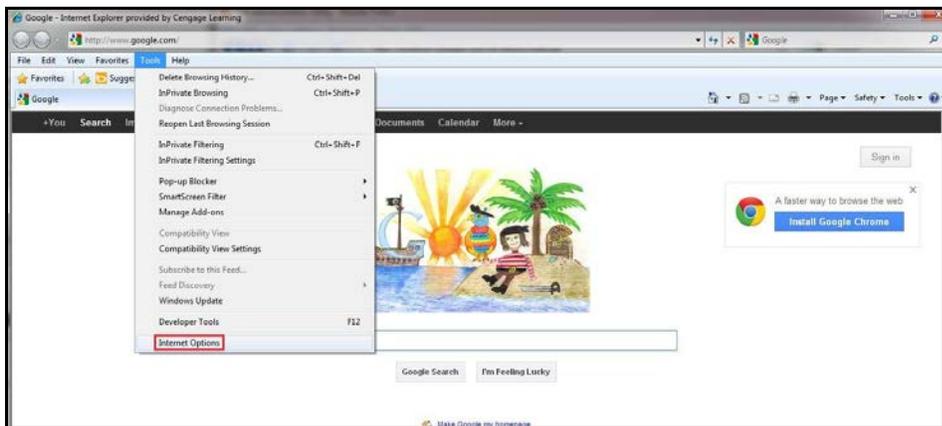
This feature will block a page from loading if the page is using SSL but contains unencrypted content, meaning it is an HTTPS page but is calling on links that are HTTP.

Internet Explorer

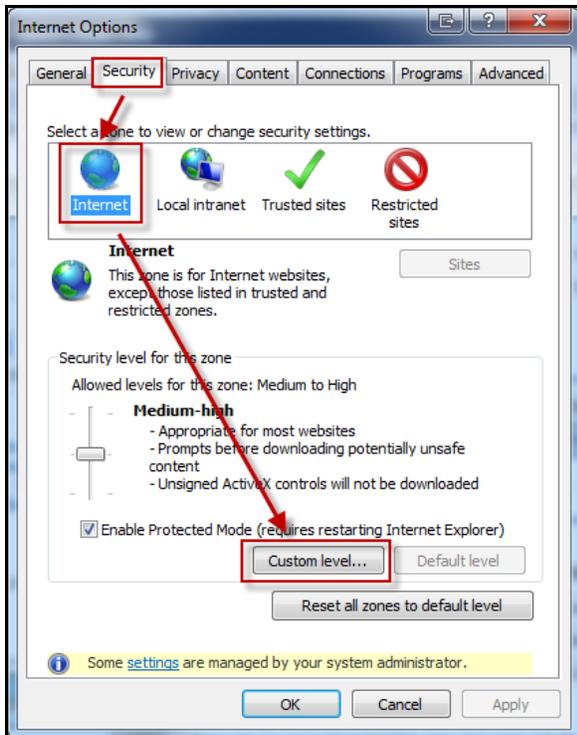
Depending on the version of IE, click on **Tools** in the top, left corner or on the **Gear Icon** in the top, right corner:



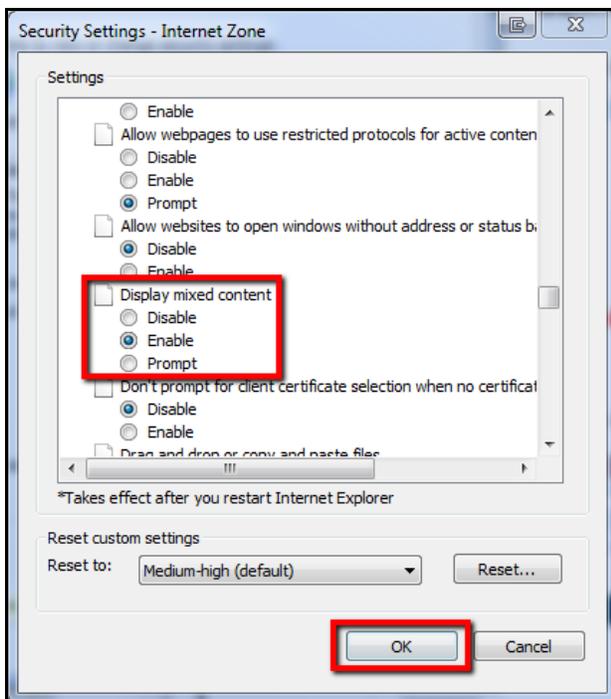
From the *Tools* menu, click **Internet Options**:



Select the **Security** tab, click **Internet**, and then click the **Custom level...** button:



Under the *Display mixed content* header, make sure **Enable** is selected, click **OK**, and then click **OK** again to close the *Internet Options* box:



Firefox

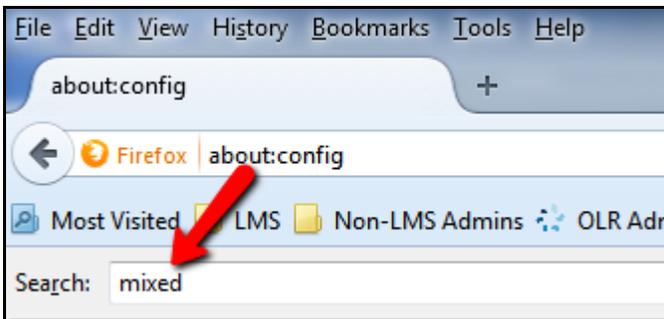
Type **about:config** in the address bar of the browser:



A warning will appear letting users know that changing these settings could be harmful. Click **I'll be careful, I promise** to continue:



In the *Search* field at the top of the page, type **mixed**:



You should see two entries related to mixed content. Both of these should have a Value of **false**:

Preference Name	Status	Type	Value
security.mixed_content.block_active_content	default	boolean	true
security.mixed_content.block_display_content	default	boolean	false

To change the value, right click on **true/false** and select **Toggle**:

Preference Name	Status	Type	Value
security.mixed_content.block_active_content	user set	boolean	false
security.mixed_content.block_display_content	default	boolean	false

Toggle
C_opy
C_opy Name
C_opy Value
N_ew
R_eset