**Setting Up Your Browser for SAM**

Access SAM using the following browsers:

| **Operating System** | **Supported Browsers** |
| --- | --- |
| Windows 7, 8 and 8.1 | Internet Explorer 11 for 32-bit or 64-bit versions of Windows; Firefox (latest version and latest -1); Chrome (latest version and latest -1)NOTES:* SAM 2010 Assessment and Training content is not tested on Chrome.
* Compatibility Mode is not supported for Internet Explorer.
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| Windows 10 | Microsoft Edge 12; Firefox (latest version and latest -1); Chrome (latest version and latest -1)NOTES:* SAM 2010 Assessment and Training content is not tested on Chrome.
* Compatibility Mode is not supported for Internet Explorer.
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| Macintosh OS X 10.9 or higher. | Safari 7.0 and 8.0, Chrome (latest version and latest -1) for OS x 10.10NOTE: SAM 2010 Assessment and Training content is not tested on Chrome. |

Students can also access the SAM Study Center using their mobile devices.

| **Operating System** | **Supported Browsers** |
| --- | --- |
| iOS 7.1.2 or 8.1.3 | Native |
| Android 4.4.4 and 4.5 | Native |

**NOTES**:

* Students may not be able to use 2016 Tasks on their Samsung mobile devices.
* Students may not be able to use 2016 Tasks in Portrait mode on their tablets. They also cannot right click.
* Students cannot use SAM Keyboarding on mobile devices.

Confirm these settings in your browser:

* JavaScript is enabled.
* Pop-up Blocking is disabled, either entirely or for the SAM URLs: [http://sam.cengage.com](http://sam.cengage.com/)
* Ad blocking software is disabled for the URLs: [http://sam.cengage.com](http://sam.cengage.com/)

IMPORTANT: Do not have multiple tabs or browsers with SAM open at the same time. Having multiple instances of SAM open may result in a loss of data.